

TO MAKE A COMPLAINT

7/20/07

If you see, hear (or smell) a violation at the construction sites, please file a complaint.

Some examples: diesel fumes; road blockages; construction work beginning before 7 am or continuing after 6 pm; construction any time on weekends; excessive noise; dust; failure to keep the walkways and sidewalks clear, safe, and wheelchair accessible; the destruction of street trees.

Please report these and any other problems by doing the following:

Call 311.

Give Complaint Address - 808 Columbus Avenue for the building on the west side; on the east side of Columbus Ave. are 775 (corner 97th St.), 795 (center), and 805 (corner 100th St.) The new building at Amsterdam Ave. & 100th St. is 801 Amsterdam Ave.

Describe circumstances of the complaint.

Explain how you want to see the problem resolved (if appropriate).

Request complaint number **ALONG WITH** the name of the agency to which the complaint is being reported (Dept. of Buildings (DOB), Dept. of Health (DOH), Dept. of Environmental Protection (DEP) etc. Complaint numbers beginning with "C" are assigned by 311 operators themselves. These are uncommon. All other numbers need to have an agency name associated with them, or they are potentially untrackable.

Please Email all of this information to CALL311@earthlink.NET — (NOT earthlink.COM as has seems to have been erroneously publicized.) Please include your phone number. With this information, PWVTA can keep track of complaints and follow up.

Our complaints have resulted in penalties and some improvements. A Construction Coordinating Committee to address problems and planning issues was set up by Community Board 7 in April and meets monthly. Included in the meetings have been representatives of the owners/developers; PWV residents (including PWVTA); Gotham Construction; city agencies; and others as needed.